

# PROBLEM SOLVING GUIDE

## Biological Stains

Including, but not limited to algae, mildew, mold, lichens moss and fungi.



OPTIONS	STEPS
<b>DEEP CLEANER</b>  <b>COVERAGE</b> <b>33 TO 100</b> <b>SQ. FT. PER</b> <b>32 oz.</b>	<ol style="list-style-type: none"> <li>1. SWEEP OR VACUUM SURFACE TO BE CLEANED TO REMOVE ANY LOOSE CONTAMINANTS.</li> <li>2. APPLY <b>DEEP CLEANER</b> LIBERALLY WITH TRIGGER SPRAY BOTTLE ON THE SURFACE TO BE CLEANED. MAKE SURE TO FULLY WET THE SURFACE.</li> <li>3. ALLOW <b>DEEP CLEANER</b> TO DWELL ON SURFACE FOR 5 -10 MINUTES. PRODUCT SHOULD NOT DRY ON THE SURFACE. <b>EXPERT TIP:</b> IF NEEDED, SIMPLY SPRAY ADDITIONAL PRODUCT ON THE SURFACE TO KEEP WET.</li> <li>4. AGITATE WITH A PRIMO TOOLS™ WHITE NYLON SCRUB PAD OR OTHER COMPARABLE NON-MARRING SCRUBBING TOOL UNTIL SURFACE IS CLEAN.</li> <li>5. THOROUGHLY RINSE SURFACE WITH WATER. A WET/DRY VACUUM MAY ALSO BE USED.</li> <li>6. SOME SURFACES MAY REQUIRE ADDITIONAL APPLICATIONS.</li> <li>7. WIPE SURFACE COMPLETELY DRY USING A CLEAN, DRY, WHITE COTTON OR MICRO-FIBER TOWEL.</li> <li>8. IF SURFACE IS TO BE SEALED, ALLOW 24 HOURS DRYING TIME PRIOR TO APPLYING A HIGH QUALITY OMNI SEALER.</li> </ol>
<b>HEAVY DUTY CLEANER</b>  <b>COVERAGE</b> <b>200 TO 2,000</b> <b>SQ. FT. PER</b> <b>GALLON</b>	<ol style="list-style-type: none"> <li>1. SWEEP OR VACUUM SURFACE TO BE CLEANED TO REMOVE ANY LOOSE CONTAMINANTS.</li> <li>2. DILUTE <b>HEAVY DUTY CLEANER</b> WITH WATER TO MATCH CLEANING NEEDS: 1 PART TO 2 PARTS WATER – HEAVY DUTY; 1 PART TO 5 PARTS WATER – MEDIUM DUTY; 1 PART TO 40 PARTS WATER – LIGHT DUTY <b>EXPERT TIP:</b> WARM WATER ENHANCES <b>HEAVY DUTY CLEANER'S</b> PERFORMANCE.</li> <li>3. LIBERALLY APPLY CLEANING SOLUTION TO THE SURFACE TO BE CLEANED WITH A SPONGAUSA™ SPONGE, OR A MOP OR BRUSH.</li> <li>4. ALLOW CLEANING SOLUTION TO DWELL ON SURFACE FOR UP TO 5 MINUTES.</li> <li>5. AGITATE WITH A PRIMO TOOLS™ WHITE NYLON SCRUB PAD OR A MOP, NATURAL-BRISTLE BRUSH OR OTHER COMPARABLE NON-MARRING SCRUBBING TOOL UNTIL SURFACE IS CLEAN.</li> <li>6. MOP UP DIRTY SOLUTION. A WET/DRY VACUUM MAY ALSO BE USED.</li> <li>7. THOROUGHLY RINSE SURFACE WITH WATER, CHANGING WATER AT LEAST EVERY 250 SQ. FT.</li> <li>8. WIPE SURFACE COMPLETELY DRY USING A CLEAN, DRY, WHITE COTTON OR MICRO-FIBER TOWEL.</li> <li>9. IF SURFACE IS TO BE SEALED, ALLOW 24 HOURS DRYING TIME PRIOR TO APPLYING A HIGH QUALITY OMNI SEALER.</li> </ol>
<b>ELITE CLEANER</b>  <b>COVERAGE</b> <b>200 TO 2,000</b> <b>SQ. FT. PER</b> <b>GALLON</b>	<ol style="list-style-type: none"> <li>1. SHAKE WELL BEFORE EACH USE.</li> <li>2. SWEEP OR VACUUM SURFACE TO BE CLEANED TO REMOVE ANY LOOSE CONTAMINANTS.</li> <li>3. APPLY <b>ELITE CLEANER</b> LIBERALLY ON SURFACE TO BE CLEANED DIRECTLY FROM BOTTLE OR WITH A SPONGAUSA™ SPONGE, OR A BRUSH OR SCRUB MACHINE.</li> <li>4. ALLOW <b>ELITE CLEANER</b> TO DWELL ON SURFACE FOR UP TO 5 MINUTES.</li> <li>5. AGITATE WITH A PRIMO TOOLS™ WHITE NYLON SCRUB PAD, OR A BRUSH OR OTHER COMPARABLE NON-MARRING SCRUBBING TOOL UNTIL CONTAMINATE OR STAIN IS REMOVED.</li> <li>6. THOROUGHLY RINSE SURFACE WITH WATER. A WET/DRY VACUUM MAY ALSO BE USED. <b>EXPERT TIP:</b> HIGH-PRESSURE (1000–3000 PSI) SPRAYERS ARE HIGHLY EFFECTIVE AT RINSING AWAY CONTAMINATES AND STAINS WHEN USED IN CONJUNCTION WITH <b>ELITE CLEANER</b>.</li> <li>7. WIPE SURFACE COMPLETELY DRY USING A CLEAN, DRY, WHITE COTTON OR MICRO-FIBER TOWEL.</li> <li>8. IF SURFACE IS TO BE SEALED, ALLOW 24 HOURS DRYING TIME PRIOR TO APPLYING A HIGH QUALITY OMNI SEALER.</li> </ol>

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Problem Solving Guide is a general recommendation. Actual results may vary. Read product directions thoroughly before use.  
**ALWAYS TEST IN A SMALL INCONSPICUOUS AREA.**