

# PROBLEM SOLVING GUIDE

## Epoxy Grout Haze & Residue Urethane Grout Haze & Residue



OPTIONS	STEPS
<b>EPOXY GROUT HAZE REMOVER</b>  <b>COVERAGE</b> <b>15 TO 65</b> <b>SQ. FT. PER</b> <b>32 oz.</b>	<ol style="list-style-type: none"> <li>1. Sweep or vacuum surface to be cleaned to remove any loose contaminants</li> <li>2. APPLY A SMALL AMOUNT OF WATER TO SURFACE TO BE CLEANED.</li> <li>3. APPLY <b>EPOXY GROUT HAZE REMOVER</b> LIBERALLY USING A SPONGAUSA™ SPONGE, OR A MOP, PAINT-PAD APPLICATOR, PAINT ROLLER, BRUSH OR LOW PRESSURE PUMP SPRAYER.</li> <li>4. ALLOW <b>EPOXY GROUT HAZE REMOVER</b> TO DWELL ON SURFACE FOR UP TO 10 MINUTES.</li> <li>5. AGITATE WITH A PRIMO TOOLS™ WHITE NYLON SCRUB PAD OR A BRUSH OR OTHER COMPARABLE NON-MARRING SCRUBBING TOOL UNTIL EPOXY OR URETHANE GROUT HAZE AND/OR RESIDUE IS REMOVED FROM SURFACE.</li> <li>6. THOROUGHLY RINSE SURFACE WITH WATER. A WET/DRY VACUUM MAY ALSO BE USED.</li> <li>7. SOME SURFACES MAY REQUIRE ADDITIONAL APPLICATIONS.</li> </ol> <p><b>EXPERT TIP:</b> HIGH-PRESSURE (1000 – 3000 PSI) SPRAYERS ARE HIGHLY EFFECTIVE AT RINSING AWAY EPOXY AND URETHANE HAZE AND/OR RESIDUE WHEN USED IN CONJUNCTION WITH <b>EPOXY GROUT HAZE REMOVER</b>.</p> <ol style="list-style-type: none"> <li>8. WIPE SURFACE COMPLETELY DRY USING A CLEAN, DRY, WHITE COTTON OR MICRO-FIBER TOWEL.</li> <li>9. IF SURFACE IS TO BE SEALED, ALLOW 24 HOURS DRYING TIME PRIOR TO APPLYING A HIGH QUALITY OMNI SEALER</li> </ol> <p><b>EXPERT TIP:</b> <b>EPOXY GROUT HAZE REMOVER</b> MAY ETCH, LIGHTEN OR ALTER THE COLOR OF ACID SENSITIVE SURFACES.</p>
<b>SEALER REMOVER</b>  <b>COVERAGE</b> <b>75 TO 2,000</b> <b>SQ. FT. PER</b> <b>GALLON</b>	<ol style="list-style-type: none"> <li>1. SWEEP OR VACUUM SURFACE TO BE CLEANED TO REMOVE ANY LOOSE CONTAMINANTS.</li> <li>2. Apply <b>Sealer Remover</b> using a SpongaUSA™ sponge or a mop, paint-pad applicator, paint roller, or brush.</li> </ol> <p><b>Expert Tip:</b> When using <b>Sealer Remover</b> on large projects, divide working area into manageable sections of approx. 25 sq. ft.</p> <ol style="list-style-type: none"> <li>3. Allow <b>Sealer Remover</b> to dwell for up to 1 hour. Keep wet by adding additional <b>Sealer Remover</b>.</li> <li>4. Agitate with a Primo Tools™ White Nylon Scrub Pad or other comparable non-marring scrubbing tool until achieve desired results.</li> </ol> <p><b>Expert Tip:</b> High-pressure (1000 – 3000psi) sprayers are highly effective at achieving desired results when used in conjunction with <b>Sealer Remover</b>.</p> <ol style="list-style-type: none"> <li>5. Wipe surface completely dry using a clean, dry, white cotton towel or micro-fiber towel.</li> <li>6. If surface is to be sealed, allow 24 hours drying time prior to applying a high quality OMNI sealer.</li> </ol> <p><b>Expert Tip:</b> <b>Sealer Remover</b> may damage synthetic tile or other solvent sensitive surfaces.</p>
<b>ELITE CLEANER</b>  <b>COVERAGE</b> <b>200 TO 2,000</b> <b>SQ. FT. PER</b> <b>GALLON</b>	<ol style="list-style-type: none"> <li>1. SHAKE WELL BEFORE EACH USE.</li> <li>2. SWEEP OR VACUUM SURFACE TO BE CLEANED TO REMOVE ANY LOOSE CONTAMINANTS.</li> <li>3. APPLY <b>ELITE CLEANER</b> LIBERALLY ON SURFACE TO BE CLEANED DIRECTLY FROM BOTTLE OR WITH A SPONGAUSA™ SPONGE, OR A BRUSH OR SCRUB MACHINE.</li> <li>4. ALLOW <b>ELITE CLEANER</b> TO DWELL ON SURFACE FOR UP TO 5 MINUTES.</li> <li>5. AGITATE WITH A PRIMO TOOLS™ WHITE NYLON SCRUB PAD, OR A BRUSH OR OTHER COMPARABLE NON-MARRING SCRUBBING TOOL UNTIL CONTAMINATE OR STAIN IS REMOVED.</li> <li>6. THOROUGHLY RINSE SURFACE WITH WATER. A WET/DRY VACUUM MAY ALSO BE USED.</li> </ol> <p><b>EXPERT TIP:</b> HIGH-PRESSURE (1000–3000 PSI) SPRAYERS ARE HIGHLY EFFECTIVE AT RINSING AWAY CONTAMINATES AND STAINS WHEN USED IN CONJUNCTION WITH <b>ELITE CLEANER</b>.</p> <ol style="list-style-type: none"> <li>7. WIPE SURFACE COMPLETELY DRY USING A CLEAN, DRY, WHITE COTTON OR MICRO-FIBER TOWEL.</li> <li>8. IF SURFACE IS TO BE SEALED, ALLOW 24 HOURS DRYING TIME PRIOR TO APPLYING A HIGH QUALITY OMNI SEALER.</li> </ol>

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Problem Solving Guide is a general recommendation. Actual results may vary. Read product directions thoroughly before use.  
ALWAYS TEST IN A SMALL INCONSPICUOUS AREA.