

# PROBLEM SOLVING GUIDE



## Oil-Based Stains

Including, but not limited to cooking oil, asphalt, cosmetics, grease, motor oil and tar.

OPTIONS	STEPS
<p><b>DEEP CLEANER</b></p>  <p>COVERAGE 33 TO 100 SQ. FT. PER 32 OZ.</p>	<ol style="list-style-type: none"><li>1. SWEEP OR VACUUM SURFACE TO BE CLEANED TO REMOVE ANY LOOSE CONTAMINANTS.</li><li>2. APPLY <b>DEEP CLEANER</b> LIBERALLY WITH TRIGGER SPRAY BOTTLE ON THE SURFACE TO BE CLEANED. MAKE SURE TO FULLY WET THE SURFACE.</li><li>3. ALLOW <b>DEEP CLEANER</b> TO DWELL ON SURFACE FOR 5 TO 10 MINUTES. MAKE SURE PRODUCT DOES NOT DRY ON THE SURFACE. <b>Expert Tip:</b> IF NEEDED, SIMPLY SPRAY ADDITIONAL PRODUCT ON THE SURFACE TO KEEP WET.</li><li>4. AGITATE WITH A PRIMO TOOLS™ WHITE NYLON SCRUB PAD OR OTHER COMPARABLE NON-MARRING SCRUBBING TOOL UNTIL SURFACE IS CLEAN.</li><li>5. THOROUGHLY RINSE SURFACE WITH WATER. A WET/DRY VACUUM MAY ALSO BE USED.</li><li>6. SOME SURFACES MAY REQUIRE ADDITIONAL APPLICATIONS.</li><li>7. WIPE SURFACE COMPLETELY DRY USING A CLEAN, DRY, WHITE COTTON OR MICRO-FIBER TOWEL.</li><li>8. IF SURFACE IS TO BE SEALED, ALLOW 24 HOURS DRYING TIME PRIOR TO APPLYING A HIGH QUALITY OMNI SEALER.</li></ol>
<p><b>SEALER REMOVER</b></p>  <p>COVERAGE 75 TO 2,000 SQ. FT. PER GALLON</p>	<ol style="list-style-type: none"><li>1. Sweep or vacuum surface to be cleaned to remove any loose contaminants</li><li>2. Apply <b>Sealer Remover</b> using a SpongaUSA™ sponge or a mop, paint-pad applicator, paint roller, or brush. <b>Expert Tip:</b> When using <b>Sealer Remover</b> on large projects, divide working area into manageable sections of approx. 25 sq. ft.</li><li>3. Allow <b>Sealer Remover</b> to dwell for up to 1 hour. Keep wet by adding additional <b>Sealer Remover</b>.</li><li>4. Agitate with a Primo Tools™ White Nylon Scrub Pad or other comparable non-marring scrubbing tool until achieve desired results. <b>Expert Tip:</b> High-pressure (1000 – 3000psi) sprayers are highly effective at achieving desired results when used in conjunction with <b>Sealer Remover</b>.</li><li>5. Wipe surface completely dry using a clean, dry, white cotton towel or micro-fiber towel.</li><li>6. If surface is to be sealed, allow 24 hours drying time prior to applying a high quality OMNI sealer. <b>Expert Tip:</b> <b>Sealer Remover</b> may damage synthetic tile or other solvent sensitive surfaces.</li></ol>
<p><b>ELITE CLEANER</b></p>  <p>COVERAGE 200 TO 2,000 SQ. FT. PER GALLON</p>	<ol style="list-style-type: none"><li>1. SHAKE WELL BEFORE EACH USE.</li><li>2. SWEEP OR VACUUM SURFACE TO BE CLEANED TO REMOVE ANY LOOSE CONTAMINANTS.</li><li>3. APPLY <b>ELITE CLEANER</b> LIBERALLY ON SURFACE TO BE CLEANED DIRECTLY FROM BOTTLE OR WITH A SPONGAUSA™ SPONGE, OR A BRUSH OR SCRUB MACHINE.</li><li>4. ALLOW <b>ELITE CLEANER</b> TO DWELL ON SURFACE FOR UP TO 5 MINUTES.</li><li>5. AGITATE WITH A PRIMO TOOLS™ WHITE NYLON SCRUB PAD, OR A BRUSH OR OTHER COMPARABLE NON-MARRING SCRUBBING TOOL UNTIL CONTAMINATE OR STAIN IS REMOVED.</li><li>6. THOROUGHLY RINSE SURFACE WITH WATER. A WET/DRY VACUUM MAY ALSO BE USED. <b>Expert Tip:</b> HIGH-PRESSURE (1000–3000 PSI) SPRAYERS ARE HIGHLY EFFECTIVE AT RINSING AWAY CONTAMINATES AND STAINS WHEN USED IN CONJUNCTION WITH <b>ELITE CLEANER</b>.</li><li>7. WIPE SURFACE COMPLETELY DRY USING A CLEAN, DRY, WHITE COTTON OR MICRO-FIBER TOWEL.</li><li>8. IF SURFACE IS TO BE SEALED, ALLOW 24 HOURS DRYING TIME PRIOR TO APPLYING A HIGH QUALITY OMNI SEALER.</li></ol>

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Problem Solving Guide is a general recommendation. Actual results may vary. Read product directions thoroughly before use.  
**ALWAYS TEST IN A SMALL INCONSPICUOUS AREA.**